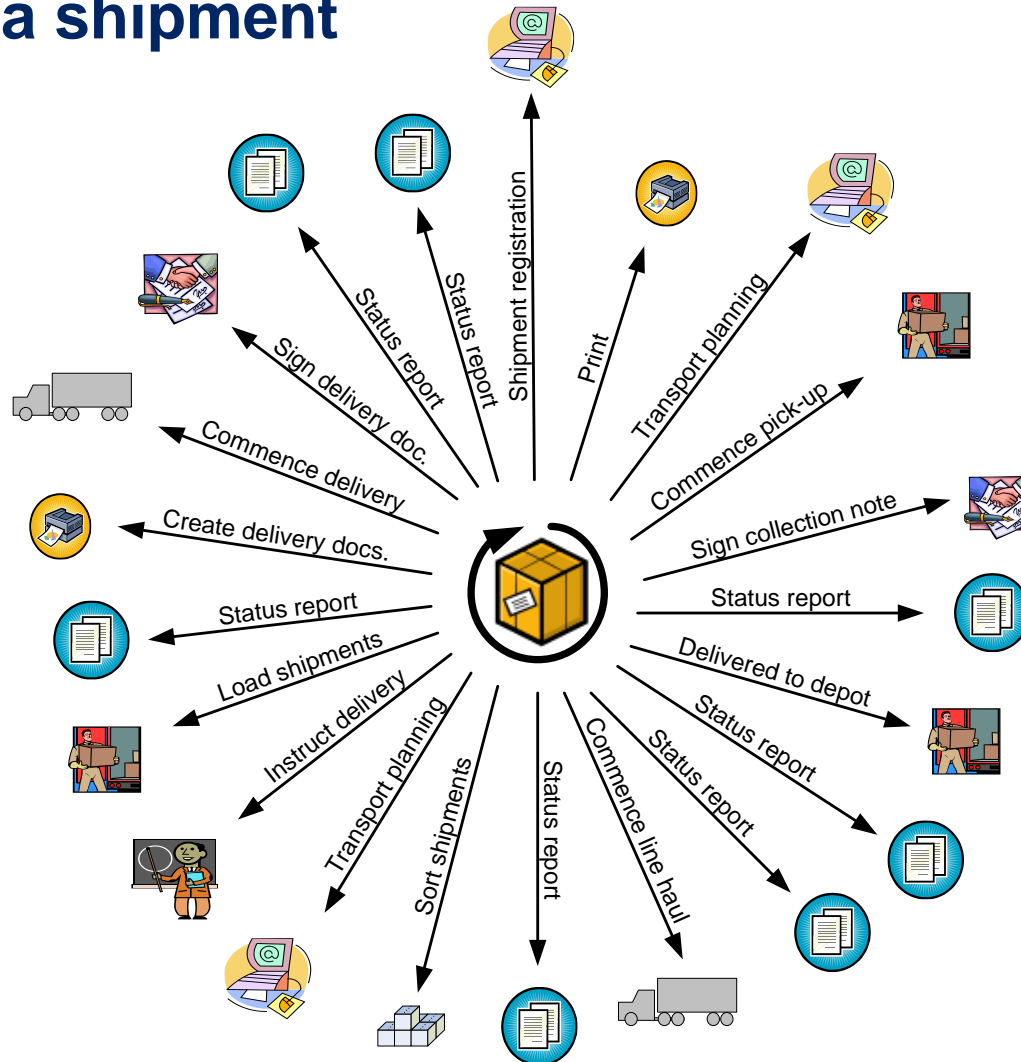




Digitaalne läbipaistvus ja teenuse tootmise optimeerimine

Alvar Tõruke

Life cycle of a shipment



Each role carries out different activities

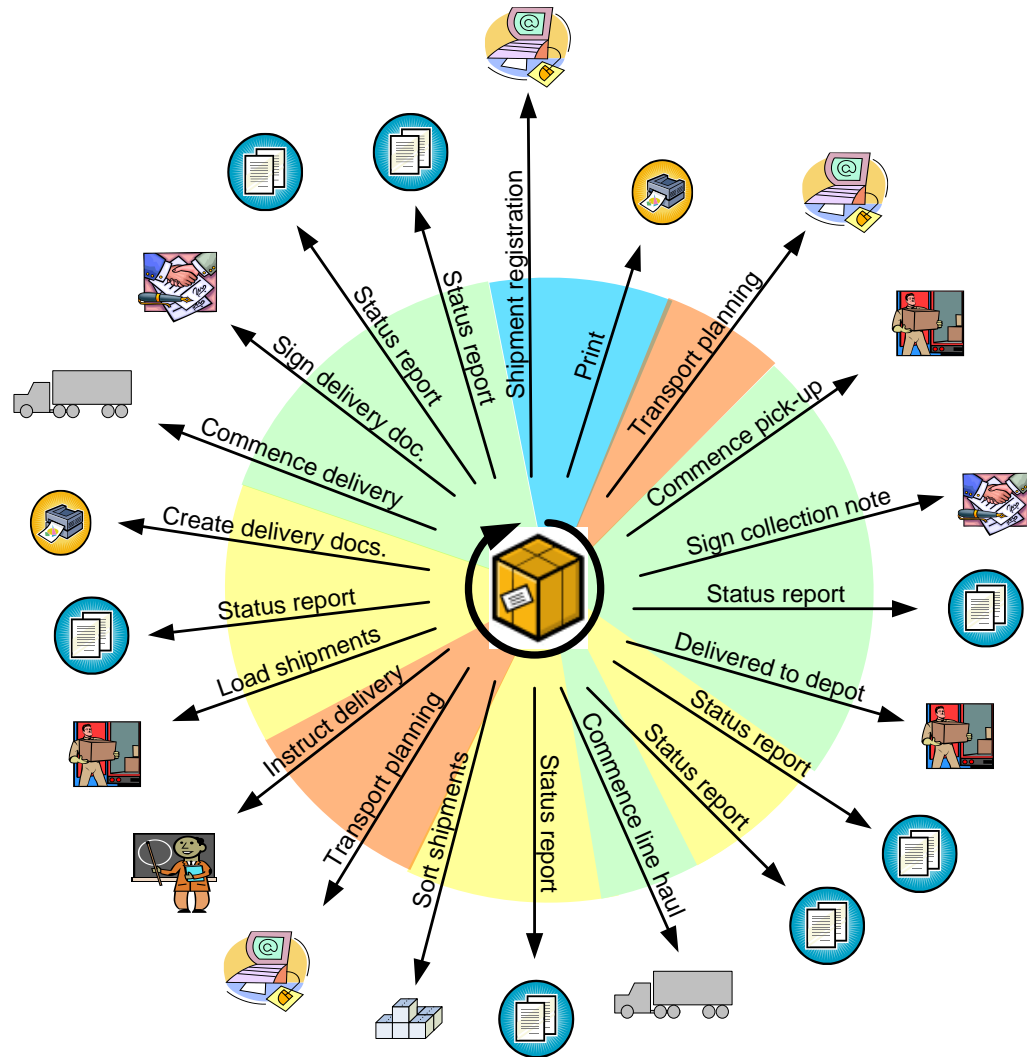
Roles

DSV Customer service

DSV Transport planning

Driver

DSV Warehouse operator



Haulier integration & Selfbilling

HAP Package Purposes



Diesel & Road Tax cards

- Enabling DSV to source among a broader range of hauliers
- Hauliers are more tied up to DSV



DSV CMR Insurance

- Ensuring that DSV goods are always insured
- Easier administration/validation of hauliers' insurances



DSV Trailer Waiver

- Ensuring that damages to DSV trailer equipment are always covered
- Easier administration/validation of Equipment insurances



HAP Package Benefits



Haulier

- Lower fuel & road tax prices.
- No guarantee or Cash deposit.
- Cash less => Less administration.



DSV

- Lower haulier KM-rates due to DSV diesel & road tax discounts
- Tied-up haulier fleet.



IDS (Q8) / Multi Service Tolls

- No credit risk towards hauliers
- One partner, DSV – less administration





Tänan!